Minnesota Eligibility Technology System (METS)

**Purpose**

The Minnesota Eligibility Technology System (METS) is an enrollment and eligibility information technology (IT) system. METS determines Minnesotans’ eligibility for all of Minnesota’s insurance affordability programs — Medicaid, MinnesotaCare and qualified health programs with advanced premium tax credits. It also interfaces with other systems to provide the necessary information required for payment or coverage.

**Significance**

METS serves as the backbone for public program eligibility determination and enrollment and Minnesota’s health insurance exchange, as well as the portal for tax credit eligibility for individuals purchasing private health insurance on MNsure. Caseworkers also use METS on a daily basis for case maintenance tasks, including processing changes in circumstance and renewals. It is aligned with federal standards in the Affordable Care Act (ACA) that require public program eligibility determinations to follow Modified Adjusted Gross Income (MAGI) methodology for families and children.

**Who benefits**

- Minnesotans eligible for DHS public health care programs
- Minnesotans using MNsure to enroll in private health insurance plans
- State, county and tribal caseworkers
- Organizations and others assisting enrollees, including navigators and brokers

**Programs supported**

- Some Medical Assistance populations (families and children)
- MinnesotaCare
- Private health insurance enrollment and tax credit eligibility via MNsure

**Partners**

- **Business operations partners**: Minnesota Department of Human Services (DHS), MNsure
- **Technical service partner**: Minnesota IT Services
- **Other key partners**: Consumers, counties, tribes, assisters, health insurers
Governance

As provided by Minnesota Statutes 62V.055, the METS Executive Steering Committee (ESC) is charged with providing recommendations to the MNsure Board of Directors, the commissioner of Human Services and the commissioner of Minnesota IT Services on METS governance, administration and business operations.

Future planning

Creation of this integrated eligibility and enrollment system is the first step in a larger IT Systems Modernization effort, with a goal of providing a more person-centered and accessible integrated service delivery system.

Successes

- **MMIS interface improvements**: Speed has increased and accuracy has been boosted
- **Defect resolution**: Focus on resolving high priority defects, improving eligibility and processing accuracy
- **Increasing the rate of automated Medical Assistance (MA) renewals**: With an average auto-renew rate of 38 percent for 2017
- **Continued focus on notices improvements**: Including both technical upgrades and improved use of plain language to more clearly communicate key information to clients.

Users

- Approximately 1.14 million total METS account holders¹
  - 1,128,700 consumers
  - 4,300 caseworkers
- 3,000 assisters
- 1,300 system administrators

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¹ MNIT Identity and Access Management Report - 11/7/2017