

Social Services Information System - SSIS

Purpose

Case management system for county social workers supporting child protection, foster care, adoption, children's mental health and other child welfare programs. Also supports adult maltreatment reporting, waiver claiming and other adult services.

Significance

Over 6,000 county social workers, case aides and DHS staff use the Social Services Information System (SSIS) to track cases involving 260,000 individuals annually. The system provides child and adult maltreatment reporting, social services case management, time tracking, services plans, case notes, vendor payments and Medicaid claiming.

Who benefits

- Children and their families who need social services
- Taxpayers who expect an efficient social services system
- Counties that improve their social services delivery through improved technology
- The Legislature, through uniform policy application
- DHS employees who use additional, more accurate information about people and services for program development, management analysis and outcome tracking.
- The federal government through its requirement for accurate and timely reporting on children in foster care and those awaiting adoption.

Program area

Children and Family Services

Programs supported

SSIS supports children and family programs, including child protection, out-of-home placement, adoptions and foster care. The system's flexible design supports other adult services programs in most counties: chemical dependency, mental health, developmental disabilities and programs for the elderly.

Number of users

6,000 statewide users

Who uses it

- Counties
- American Indian Child Welfare Initiative tribes
- DHS staff

Planning

DHS is moving forward with implementing its vision for an integrated human services delivery system and enterprise systems modernization. The underlying technology selected as part of modernization projects will have an impact on this system.

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