



MAXIS — public assistance eligibility and payments

Purpose

MAXIS is used by county, tribal and nonprofit agency workers for health care eligibility for cash, Supplemental Nutrition Assistance Program (SNAP), health care and Title IV-E foster care programs. It issues cash and food program benefits to clients, tracks client overpayments and collections, supports fraud control and service integration, and provides required and/or requested reports to federal, state and county governments. MAXIS provides legal notices to clients as required by cash, food and health care programs' rules and statutes.

Significance

In state fiscal year 2016, MAXIS issued more than \$90 million a month in cash and nutrition assistance, and determined eligibility for financial assistance, Supplemental Nutrition Assistance Program (SNAP) and health care benefits for more than 50,000 Minnesotans per month. MAXIS provides a single point of data entry for more than 9,400 state, county, tribal and nonprofit agency staff to administer more than 10 assistance programs.

Who benefits

- Minnesotans who need economic and health care assistance through timely, accurate processing and consistent policy application
- Taxpayers, due to centralization and economy of scale, resulting in administrative savings
- Financial institutions and businesses whose costs are reduced by Electronic Benefit Transfer and direct deposit in lieu of paper warrants
- County staff who enter data only once to determine a person's eligibility for all cash, food, housing, foster care and health care programs on MAXIS
- Users of other systems who retrieve MAXIS data via electronic data exchanges, including PRISM, Minnesota's automated system for the establishment and enforcement of child support and medical support; Social Service Information System (SSIS), a statewide electronic record system; Medicaid Management Information System (MMIS) a mechanized claims processing and information retrieval system used by the Medical Assistance program; Ramsey County CAFÉ, a case management system; and the Minnesota Department of Employment and Economic Development's Workforce One (WF1), a web-based client management application used by nearly 2,000 state, city, county, and nonprofit employment and training providers to track employment and training services
- The Minnesota Legislature, through uniform policy application

Program area

Children and Family Services

Programs supported

MAXIS supports more than 10 large-scale assistance programs in financial assistance, group residential housing, nutrition assistance, health care, out-of-home care and emergency needs.

Number of users

- 9,471 state agency, county and tribal users
- 72,588 providers
- 1.006 million clients

Who uses it

- Counties
- Minnesota Department of Human Services staff
- Tribes

Planning

The department is moving forward with implementing its vision for an Integrated Services Delivery System (ISDS) and Enterprise Systems Modernization. The underlying technology selected as part of modernization projects will have an impact on this system.

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