Special Needs BasicCare (SNBC) Health Plan Coverage

Special Needs BasicCare (SNBC) health plans work hard to help you achieve your personal health goals and believe that every member has the right to the best health possible.

To get more information about Primary Care Network Listing or for additional information on SNBC program go to www.dhs.state.mn.us/snbc.

The SNBC program:
Special Needs BasicCare (SNBC) is a voluntary program managed by health plans, designed with and for people with disabilities. The SNBC program is no cost to you. With SNBC you keep all the benefits of the Medicaid (Medical Assistance) Fee-for-Service program and get more benefits like:
- A care coordinator who works with you one-on-one to help you access the health care services you need.
- A 24 hour nurse phone line to answer questions about your health.
- Tips for healthy living to help you stay well.
- The ability to join a health plan advisory board to provide feedback on health plan services.

You may get more benefits depending on which SNBC health plan you choose. Contact the health plan to learn more.

No additional cost for SNBC:
- No copays for Medicaid covered prescriptions and over the counter drugs.
- No health plan premiums, deductibles, or copayments.

If you are on Medical Assistance for Employed Persons with Disabilities (MA-EPD) you must continue to pay your MA-EPD premium to remain eligible for Medical Assistance. If you have a medical spend-down you must continue to pay your medical spend-down.

Care coordinators can:
- Help answer your questions about your health care benefits.
- Help you choose a primary care provider.
- Assist you with scheduling your medical appointments.
- Give support to help you get your health care needs met.
- Provide you with information and support as you make important health care choices.
- Help you complete a health risk assessment.

Before you join SNBC you need to know:
- What health plans are available in your area?
- Are your doctors and other health care providers available through the health plan (such as therapists and durable medical equipment (DME) providers)?
- Do you need approval before seeing specialists or other health care providers you now use?
- Are out-of-network doctors covered by the health plan?
- Are there additional benefits available to you?
- To learn more about the quality of SNBC health plans services visit www.dhs.state.mn.us/snbc.
- To read the SNBC Enrollment Guide visit https://edocs.dhs.state.mn.us/lfserver/Public/DHS-5567-ENG

Even if you are enrolled in SNBC, some services are still paid by Medicaid Fee-for-Service program. This includes personal care assistance, nursing, home and community based waiver services and residential services.

SNBC health plan choices and enrollment:
Call your health plan or the Disability Linkage Line® at 866-333-2466. Office hours are Monday through Friday, 8:00 a.m. to 5:00 p.m.

Health plan contacts:
If you have questions about SNBC health care providers or services, contact the SNBC health plans:

HealthPartners
Enrollment: 952-967-7264 or 888-347-7264
TTY: 952-883-6060 or 800-443-0156
www.healthpartners.com

Medica
Enrollment: 952-992-2030 or 800-266-2157
TTY: 711 and ask to be transferred to 800-266-2157
www.medica.com
Hennepin Health – SNBC
Enrollment: 888-562-8000, select option 2
TTY: 800-627-3529 or 711
This plan only serves residents of Hennepin County
www.hennepinhealth.org/members/cornerstone-solutions

PrimeWest Health
Enrollment: 866-431-0801
TTY: 800-627-3529 or 711
www.primewest.org

South Country Health Alliance
Enrollment: 866-567-7242
TTY: 711
www.mnscha.org

UCare
General Enrollment Information:
612-676-3554 or 800-707-1711
TTY: 612-676-6810 or 800-688-2534
www.ucare.org

Next steps after joining SNBC:
Someone from the health plan will call you to talk about your health and service needs. They will ask you to complete a health risk assessment to help you with your person centered health plan. This plan will help meet your health care needs. You will receive a new member kit in the mail that will include:
- Welcome letter
- Summary of benefits
- Evidence of coverage book
- Membership identification card

You can leave a SNBC plan after you join:
Yes, you can leave SNBC at any time. Call your health plan or the Disability Linkage Line® toll-free at 866-333-2466. Persons with hearing and speech disabilities may call the TTY number at 711. Office hours are Monday through Friday, 8:00 a.m to 5:00 p.m. Your SNBC coverage will end the last day of the month after you tell us. You will then receive your Medical Assistance on a fee-for-service basis. You can choose a different SNBC health plan or return to Medicaid Fee-for-Service program.

If you have Medicare:
You can still have SNBC but you have options. PrimeWest Health and South Country Health Alliance have SNBC health plans that combine your Medicaid and Medicare services. If you are interested in learning more about the combined SNBC service, contact the health plan to request the enrollment form. For a Medicare program service area map please visit:
http://edocs.dhs.state.mn.us/lfserver/Public/DHS-5218-ENG
SNBC through HealthPartners, Medica, Hennepin Health – SNBC and UCare do not integrate Medicare. Your Medicare services will be a Fee-for-Service program.

1-800-657-3739
Attention. If you need free help interpreting this document, call the above number.

For accessible formats of this publication or additional equal access to human services, write to DHS.Info@state.mn.us, call 800-657-3739, or use your preferred relay service. (ADA1 [9-15])