Special Needs BasicCare (SNBC) health plans work hard to help you achieve your personal health goals and believe that every member has the right to the best health possible.

Visit www.dhs.state.mn.us/snbc for more information about the SNBC program.

Program Overview
Special Needs BasicCare (SNBC) is a voluntary program managed by health plans, designed with and for people with disabilities. The program is no cost to you. With SNBC, you keep all the benefits of the Medical Assistance* (MA) fee-for-service program, and get more benefits like:
- A care coordinator who works with you one-on-one to help you access the health care services you need.
- A 24-hour nurse phone line to answer questions about your health.
- Tips for healthy living to help you stay well.
- The option to join a health plan stakeholder group to provide feedback on health plan services.

You may get even more benefits depending on which SNBC health plan you choose. Contact the health plan to learn more.

* Medical Assistance is Minnesota’s term for Medicaid.

No Additional Cost
- No copays for MA-covered prescriptions and over-the-counter drugs.
- No health plan premiums, deductibles or copayments.

If you are on Medical Assistance for Employed Persons with Disabilities (MA-EPD), you must continue to pay your MA-EPD premium to remain eligible for MA.

Care Coordinators
SNBC plans include access to care coordinators, who can:
- Help answer your questions about your health care benefits.
- Help you choose a primary care provider.
- Help you schedule your medical appointments.
- Give support to help you get your health care needs met.
- Provide you with information and support as you make important health care choices.
- Help you complete a health risk assessment.

Before You Join
Things you need to know before joining SNBC:
- What health plans are available in your area?
- Are your doctors and other health care providers available through the health plan (such as therapists and durable medical equipment [DME] providers)?

- Do you need approval before seeing specialists or other health care providers you now use?
- Are out-of-network doctors covered by the health plan?
- Are there additional benefits available to you?

Visit www.dhs.state.mn.us/snbc to learn more about the quality of SNBC health plans services. Visit https://edocs.dhs.state.mn.us/lfservice/Public/DHS-5567-ENG to read the SNBC Enrollment Guide.

Even if you are enrolled in SNBC, some services are still paid by the MA fee-for-service program. This includes personal care assistance, nursing, home and community-based waiver services and residential services.

Choices and Enrollment
Contact your health plan or the Disability Hub MN™ toll free at 866-333-2466 or online at disabilityhubmn.org. Office hours are Monday through Friday, 8:30 a.m. to 5:00 p.m.

Health Plan Contacts
If you have questions about SNBC health care providers or services, contact the SNBC health plans directly:

HealthPartners
Enrollment: 952-967-7264 or 888-347-7264
TTY: 952-883-6060 or 800-443-0156
www.healthpartners.com

Hennepin Health – SNBC
Enrollment:
800-647-0550 option 3 or 612-596-1036
TTY: 800-627-3529 or 711
https://www.hennepinhealth.org/members/hennepin-health-snbc

Medica
Enrollment: 952-992-2030 or 800-266-2157
TTY: 711
www.medica.com

PrimeWest Health
Enrollment: 866-431-0801
TTY: 800-627-3529 or 711
www.primewest.org

South Country Health Alliance
Enrollment: 866-567-7242
TTY: 711
www.mnscha.org

UCare
Enrollment: 612-676-3554 or 800-707-1711
TTY: 612-676-6810 or 800-688-2534
www.ucare.org

To see which SNBC health plans are available in your county, use the SNBC service area map: http://edocs.dhs.state.mn.us/lfserver/Public/DHS-5218-ENG
Medicare Members
If you have Medicare, you can still have SNBC, but you have options:
1) You can enroll in SNBC for MA and get your Medicare (including Part D) as fee-for-service; or
2) In some counties, Medica, PrimeWest Health, South Country Health Alliance and UCare have SNBC health plans that combine your MA and Medicare services into one plan. Enrollment and disenrollment for SNBC MA and Medicare is subject to Medicare enrollment rules. If you are interested in learning more about SNBC for MA and Medicare, contact the health plan to request the enrollment form.

Next Steps
After joining, someone from the health plan will call you to talk about your health and service needs. They will ask you to complete a health risk assessment to help you with your person-centered health plan. This plan will help meet your health care needs. You will receive new member materials in the mail such as:
- Welcome letter
- Member handbook
- Membership identification card

Leaving an SNBC Plan
If you enrolled in SNBC for MA only, you may leave SNBC any month. You must request to disenroll six business days before the end of the month for your SNBC coverage to end the last day of the month. You will then receive your MA on a fee-for-service basis. You can choose a different SNBC health plan or return to the MA fee-for-service program. Call your health plan or the Disability Hub MN™ toll free at 866-333-2466. Persons with hearing and speech disabilities may call the TTY number at 711. Office hours are Monday through Friday, 8:30 a.m. to 5:00 p.m.
If you enrolled in SNBC for both MA and Medicare, you may be eligible to disenroll or switch to a different plan during certain times of the year. If you want to make a change, you must check with your health plan or Medicare to see if you may qualify for a special enrollment period, which allows you to make changes to your enrollment in SNBC. Call 800-MEDICARE or go to www.medicare.gov to learn more about your special enrollment period options. Contact Disability Hub MN™ if you need help understanding your options or to contact Medicare if needed.

For accessible formats of this information or assistance with additional equal access to human services, write to DHS.Info@state.mn.us, call 800-657-3739, or use your preferred relay service.