How to make a referral
Contact your CSS team listed on the back of this brochure.

Vision
Community Support Services will partner in the development of vibrant, sustainable and healthy people and support them in effectively addressing their behavioral health needs allowing them to achieve their life goals.

Purpose
Community Support Services (CSS) strengthens the community living of people with clinically complex challenges. This is done through initiating and guiding innovative behavioral supports, building collaborative support networks and advocating for person-centered approaches. By facilitating activities that promote the Department of Human Services (DHS) as a partner in Minnesota’s service systems, CSS involvement ensures that DHS has the capacity to meet targeted goals for providing state-of-the-art services.
Community Support Services (CSS) is a diverse group of professionals with extensive experience and training in a variety of disciplines, including:

- Behavior analysis
- Clinical social work
- Psychology
- Nursing
- Occupational therapy
- Substance abuse treatment
- Organization development and training
- Health issues impacting behavior
- Medication-related issues
- Data collection and analysis
- Co-occurring substance abuse
- Support network development
- Resource options (services or housing)

**CSS serves**

Individuals demonstrating multiple barriers to successful community living related to:

- Developmental and intellectual disabilities
- Serious and persistent mental illness
- Aging and related issues
- Brain injury

**CSS guiding principles**

Individuals with disabilities are most likely to achieve their personal goals and maintain the greatest quality of life when:

- Each person served identifies what is important to him or her and enrolls their support network in achieving his or her personal goals
- Supports are dynamic and responsive to each individual’s changing goals and needs throughout their life
- Individuals live in the most integrated setting that supports their goals and needs
- Supports are proactive, focusing on the person’s long-range goals, rather than reacting to crises

**Funding**

CSS services are funded through a variety of sources, including:

- Developmental Disability, Community Alternatives for Disabled Individuals, and Brain Injury waivers
- Private pay
- Organizational contracts
- State appropriation

Contact CSS to discuss funding options for specific services.

**Where we serve:** Nine CSS teams located throughout the State serve clients locally with ability to use statewide CSS resources.

CSS provides services statewide where they are needed, including:

- Individual homes
- Group living settings
- Hospitals and long-term care facilities
- Work sites and schools
- Department of Human Services facilities

**Services available**

**Goal-oriented assessments and plans:**

- Person-centered planning (MAPP, PATH, Essential Lifestyle Plan, MAPS)
- Challenging behavior
- Sensory needs
- Environmental factors and needs

**Consultation (formal and informal):**

- Person-centered supports
- Positive behavioral support strategies
- Psychiatric recovery

**On-site training:**

- Positive Behavior Support (PBS)
- Therapeutic intervention and personal safety techniques
- Person-centered thinking and planning
- Mental health issues and interventions
- Dementia, aging and health issues
- Sensory processing and strategies
- Direct support staff mentoring and coaching
- Other topics as requested

**Organization development:**

- Assessment of current structures
- Recommendations to enhance organizational performance

**Transitional support:**

- Service coordination to enhance continuity of support between settings or service providers