HCBS Lead Agency Review Corrective Action Plan Update
One Year Follow-Up Survey Results

Survey Completed **October 14, 2016**

**Lead Agency: St. Louis County**

**Table 1. Corrective Action Update**

<table>
<thead>
<tr>
<th>Corrective action issued that remains non-compliant, as per one-year follow up survey:</th>
<th>Lead agency updated corrective action plan, as per one-year follow up survey:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Complete LTSS MnCHOICES assessments within 20 days of referral. MN Statute 256B.0911 requires that assessments be conducted within 20 days of the request. Overall, for individuals who newly opened to a waiver program in SFY 2015, 31% were not assessed within this time frame. This was a challenge across all program areas including 35% for CCB, 28% for EW/AC and 24% DD. Completing assessments and eligibility determination within 20 days helps ensure prompt access to those needing services.</td>
<td>“We have created a &quot;timeliness of assessment report&quot; that will monitored on a monthly basis. The data shows an increase in timeless for 2016. We are currently hiring reassessment staff and will use that staff to further increase the timeliness of assessments. By staffing to meet the criteria for 15 days, we should be able to meet the 20 day requirement when staffing is short due to medical leaves, changes in positions and promotions.”</td>
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</tbody>
</table>

Author: Gena Bossert, Adult Services Division Director

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