**Subcontractor Entity Name** | **Delegated Activities**
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CVS/Caremark | Make the on-line point-of-sale pharmacy billing and IMCare formulary computerized application available to IMCare pharmacies  
Hold the provider contracts with the pharmacies identified by IMCare for IMCare’s primary pharmacy network  
Make available the Caremark pharmacy network for IMCare out-of-network pharmacy needs.  
Make payment and adjustments to pharmacies for IMCare services provided and invoice IMCare for costs.  
Assist IMCare with formulary development and management, P&T committee recommendations, and pharmacy network education.  
Produce utilization reports for IMCare’s use and make available Caremark’s web-based reporting tool for IMCare’s use as desired.  
Provide a pharmacy Help Desk and Voice Response Unit  
Monitor Fraud, Waste and Abuse.  
Administer IMCare’s Medication Therapy Management Program (MTMP), including patient level detail reporting to CMS contractor.  
Maintain and administer Plan Participant Safety and Quality Management Program.  
Submit Prescription Drug Event (PDE) files to CMS and correct any subsequent errors for resubmission. Assist IMCare with any issues resulting from PDE audits.  
Submit Pricing and Formulary files to CMS on mandated schedule.  
Mail Explanation of Benefits to Medicare Part D members.  
Manage TROOP balances and accepts and remits balance information from/to Relay Health.  
Manage DIR.  
Assist IMCare with relative audits, including but not limited to: CMS Part D Data Validation, CMS Financial Audits, PDE Audits, CMS Part D Transition Monitoring Program, MDH Audits, etc.  
Develop, implement and/or maintain policies and procedures for pharmaceutical management that promote the clinically appropriate use of pharmaceuticals.
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<th><strong>Subcontractor Entity Name</strong></th>
<th><strong>Delegated Activities</strong></th>
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| PrimeWest Health Agreement for Third Party Administration of claims system (Amisys) | Based on decision/direction of IMCare:  
Claims system membership data management  
• Claims system benefit management  
• Provider maintenance  
• Reimbursement methodology and rate management  
• Claims-related regulatory compliance  
• Claims system reports and provide access to ad-hoc reporting tools  
• Electronic claims processing  
• Claims system data connectivity  
• Claims system business analytics and programming  
• Ongoing technical support |
| PrimeWest Health | PWH loads electronic claims into Amisys. IMCare claims staff performs all other claims functions such as: adjudication, remittance, voids and refunds. Casetrakker interfaces with Amisys for verification of authorization of required services. IMCare continues to enhance the interface between CaseTrakker and Amisys as needed. |
| Minnesota Department of Human Service (DHS) agreement for CMS enrollment functions: | IMCare entered into contract with Minnesota Department of Human Services to perform ongoing enrollment functions for the dual eligible SNP enrollees. IMCare has re-contracted with DHS for the enrollment functions for the 2018 state fiscal year.  
DHS provides enrollment information monthly to allow monitoring of timeliness of notices, etc. IMCare will continue to work with DHS to initiate processes that will ensure compliance with the CMS enrollment policies. |
For accessible formats of this information or assistance with additional equal access to human services, write to dhs.info@state.mn.us, call 651-431-2182, or use your preferred relay service. ADA1 (2-18)