

## Vendor list: Products for hearing loss

This information is provided by the Minnesota Department of Human Services, Deaf and Hard of Hearing Services Division to help Minnesotans who are deaf, deafblind and hard of hearing find where to buy assistive technology. The Minnesota Department of Human Services does not endorse any vendors' products or services. If you have concerns about a particular vendor, we suggest that you contact the Better Business Bureau that serves your area.

Assistive technology	Amazon.com	Clarity Products	Harris Communications	HearMore	H.E.A.R	HITEC	Learning, Sight & Sound	Teltex
Doorbell	x	x	x	x		x		x
Smoke/carbon monoxide	x	x	x	x		x	x	x
Baby crying	x		x	x		x		x
Weather	x		x					x
Security system		x	x	x		x		x
Vibrating watches/timers	x	x	x			x	x	x
Alarm clocks	x	x	x	x		x	x	x
Telephone equipment	x	x	x	x		x	x	x
Listening to conversations and TV	x	x	x	x	x	x	x	x

See the following pages for vendor contact information and additional details.

## Alerting devices

Alerting devices use a visual or vibrating alert to alert you to environmental sounds. Some alerting devices alert you to several different sounds (doorbell, smoke/carbon monoxide alarm, baby cry, telephone). Other devices have only one function, such as a visual doorbell or smoke/carbon monoxide alarm. The following vendors distribute **doorbell, smoke/carbon monoxide detector, baby crying, weather, and security** alerting devices.

### Clarity

[Clarity's website](http://clarityproducts.com) (clarityproducts.com)

800-426-3738 (voice)

800-772-2889 (TTY)

### Harris Communications

[Harris's website](http://www.harriscomm.com) (www.harriscomm.com)

Store location: Eden Prairie, MN

800-825-6758 (voice)

800-825-9187 (TTY)

### Hear More Products

[Hear More's website](http://www.hearmore.com) (www.hearmore.com)

800-881-4327 (voice)

800-281-3555 (TTY)

### HITEC Group

[HITEC's website](http://www.hitec.com) (www.hitec.com)

800-288-8303 (voice)

866-536-8890 (TTY)

### Learning, Sight & Sound (LS&S)

[LS&S's website](http://www.lssproducts.com) (www.lssproducts.com)

800-468-4789 (voice)

800-317-8533 (TTY)

### Teltex, Inc.

[Teltex's website](http://www.teltex.com) (www.teltex.com)

888-515-8120 (voice/TTY)

sales@teltex.com

## Watches and alarm clocks

**Vibrating watches** have timer functions that can be used in place of appliance timers (such as the oven, microwave, dryer, etc.).

**Alarm clocks** for people who are deaf and hard of hearing may have loud ringers, flashing lights and/or vibration. These devices are also used by heavy sleepers who tend to sleep through their alarm.

### Clarity

Clarity carries alarm clocks, but not vibrating watches

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## Telephone equipment

**Amplified telephones** can be helpful to individuals with mild to severe hearing loss. These phones come in a variety of options: corded, cordless, large button, etc.

**Cell phone amplifiers** use Bluetooth technology to send louder and clearer sound from your cellphone to earphones or a neckloop.

**Ring signalers** are used to alert a person that the phone is ringing. Alert may be a blinking light, vibrating device or loud ringer.

**TTYs (teletypewriters)** look much like a small typewriter. It works by sending and receiving typed messages over the telephone lines. It requires a landline. Communications are through a relay operator who types the spoken message for the caller who is deaf, and reads the typed message for the caller who is not deaf.

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## Hearing Equipment and Repair (H.E.A.R.)

[H.E.A.R.'s website](http://www.hearmn.com) (www.hearmn.com)

Grand Rapids: 800-370-4327 (voice)

Hibbing: 800-390-4327 (voice)

## HITEC Group

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**Captioned telephones** allow people with hearing loss to listen to their callers and use their own voice to reply. They are connected with an operator who supplies captions of what the other party says, allowing the user to both hear and read the conversation. Captioned telephones are available through the following vendors.

## CapTel

[Captel website](http://www.captel.com) (www.captel.com)

800-233-9130 (voice/TTY)

## Outreach Education Installations (OEI)

[OEI's website](http://www.oeius.org) (www.oeius.org)

877-473-4003 (voice)

## CaptionCall

[CaptionCall website](http://www.captioncall.com) (www.captioncall.com)

877-557-2227 (voice)

## Teltex, Inc.

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## ClearCaptions

[ClearCaptions's website](http://clearcaptions.com/) (clearcaptions.com/)

866-868-8695 (voice)

## Smartphone and tablet apps

[Hamilton CapTel's website](http://hamiltoncaptel.com/mobile-apps-for-smartphones-and-tablets.html)

(hamiltoncaptel.com/mobile-apps-for-smartphones-and-tablets.html)

[InnoCaption's website](http://www.innocaption.com)

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**Videophones and Video Relay Service** are used by people who are deaf and hard of hearing to make phone calls in American Sign Language. Video Relay Service provides sign language interpreters who interpret the call between American Sign Language and English (or Spanish). All video relay service **requires** high-speed internet. Video Relay Service providers offer free apps to people who are deaf and hard of hearing. Some vendors also provide stand-alone videophones.

## Convo

[Convo's website](http://www.convorelay.com) (www.convorelay.com)

510-629-5622 (video phone)

## Purple VRS

[Purple's website](http://www.purple.us) (www.purple.us)

877-885-3172 (voice or video phone)

## **Sorenson VRS**

[Sorenson's website](http://www.sorensonvrs.com) (www.sorensonvrs.com)

866-756-6729 (voice)

801-386-8500 (video phone)

## **ZVRS**

[ZVRS's website](http://www.zvrs.com) (www.zvrs.com)

800-216-9293 (voice)

866-932-7891 (video phone)

## **Listening devices for conversations and TV**

Personal assistive listening devices can help you to hear conversations and the television louder and clearer.

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