Vendor list: Products for people with hearing and vision loss

This is to help Minnesotans find vendors that supply assistive devices to people who are deafblind or have combined hearing and vision loss. Before purchasing, we encourage you to see if you are eligible for devices through the Telephone Equipment Distribution (TED) Program.

The Minnesota Department of Human Services does not endorse any particular vendors’ products, services or apps.

Devices

**Amplified phones** with large buttons or photo speed dial options.

**Bluetooth streaming devices** stream sound from a phone or assistive listening device directly to a hearing aid or cochlear implant.

**Braille displays** connect to smartphones and display text in braille on the display device.

**Captioned telephones** with large text displays.
Electronic reading machines or magnifiers use a camera and display screen to enlarge text on print materials, such as letters, prescription bottles, books, etc.

**IP relay** uses a computer or tablet, internet connection, and web-based platform to function like a TTY. The user can customize the font and display size.

**Neckloops** provide a direct connection between a phone or assistive listening device and a hearing aid or cochlear implant.

**Software**, such as screen reader or braille software, can read aloud or convert to braille display information on your computer screen.

**Tactile signalers** use vibration to alert the person to incoming phone calls, smoke alarms, doorbells and other sounds.

**Videophones** allow people who communicate using American Sign Language to make phone calls.

The next section lists vendor contact information and additional details.

**Equipment vendors**

**CompuTTY/Krown Manufacturing**
TTY with large visual display, tactile signaler
**CompuTTY/Krown Manufacturing’s website** (krownmfg.com)
800-366-9950 (voice)
817-738-2485 (TTY)
**Freedom Scientific**  
Braille displays, magnifiers, software  
*Freedom Scientific’s website* (freedomscientific.com)  
800-444-4443 (voice)

**Harris Communications**  
Amplified phones, assistive listening devices, captioned phones, neckloops, tactile signalers, TTYs, vibrating watches/timers  
*Harris’s website* (www.harriscomm.com)  
Store location: Eden Prairie, MN  
800-825-6758 (voice)  
800-825-9187 (TTY)

**Human Ware**  
Braille displays, magnifiers  
*Human Ware's website* (humanware.com)  
800-722-3393 (voice)

**The Low Vision Store**  
Amplified large button phone, magnifiers, large print daily living tools and games  
*The Low Vision Store’s website* (shoplvs.com/)  
Store location: St. Paul, MN  
800-871-8780 (voice)
Sprint IP Relay
IP relay platform
Sprint IP Relay’s website (sprintrelay.com/sprintiprelay)

Teltex
Amplified phones with large numbers, captioned phones, Bluetooth streaming devices, large button voice carry over phones
Teltex’s website (teltex.com)
888-515-8120 voice/TTY

iCanConnect
iCanConnect is a national program that provides free equipment and training to people with both significant vision and hearing loss. The Perkins School for the Blind provides iCanConnect services in Minnesota.
iCanConnect’s website (http://www.icanconnect.org)
800-825-4595 (voice)

Accessible mobile applications
The links below provide information about accessibility features and applications (apps) that may benefit you. Accessible apps are available on iOS, Android and Windows devices.

iOS
- Apple’s guide to iOS accessibility features
  (apple.com/accessibility/)
• iAccessibility’s information about iOS apps and devices (iaccessibility.com/)

• Raz Mobility’s information about iOS accessibility (razmobility.com/ios-built-in-accessibility/)

• Raz Mobility’s list of iOS apps for accessibility (razmobility.com/ios-accessibility-applications/)

Android

• Google’s guide to Android accessibility features (support.google.com/accessibility/android)

• Raz Mobility’s information about Google accessibility (razmobility.com/built-in-android-accessibility/)

• Raz Mobility’s list of Android apps for accessibility (razmobility.com/android-accessibility-applications/)

Microsoft

• Microsoft’s accessibility page (microsoft.com/en-us/accessibility)

Videophones and Video Relay Service providers

Video Relay Service providers offer free software for computers, and smartphone and tablet apps to people who are deafblind and use sign language. Some vendors provide stand-alone videophones. All video relay service requires high-speed internet.

Convo

Convo's website (www.convorelay.com)
510-629-5622 (videophone)

**Purple VRS**
Purple’s website (www.purple.us)
877-885-3172 (voice or videophone)

**Sorenson VRS**
Sorenson’s website (www.sorensonvrs.com)
866-756-6729 (voice)
801-386-8500 (videophone)

**ZVRS**
ZVRS’s website (www.zvrs.com)
800-216-9293 (voice)
866-932-7891 (videophone)

**Learn more from Deaf and Hard of Hearing Services Division**

Web: mn.gov/deaf-hard-of-hearing
Email: dhs.dhhsd@state.mn.us
Phone: 800-657-3663 (voice)
651-964-1514 (videophone)
Attention. If you need free help interpreting this document, call the above number.

Мلاحظة: إذا أردت مساعدة مجانية لترجمة هذه الوثيقة، اتصل على الرقم أعلاه.

請注意，如果您需要免費協助傳譯這份文件，請撥打上面的電話號碼。

Attention. Si vous avez besoin d’une aide gratuite pour interpréter le présent document, veuillez appeler au numéro ci-dessus.

Digniin. Haddii aad u baahantahay caawimaad lacag-la’aan ah ee tarjumaadda qoraalkan, lambara kore wac.

Atención. Si desea recibir asistencia gratuita para interpretar este documento, llame al número indicado arriba.

Chú ý. Nếu quý vị cần được giúp đỡ dịch tài liệu này miễn phí, xin gọi số bên trên.