

Direct deposit for your child support payments

Fast, convenient, safe and efficient

What is direct deposit?

Direct deposit is an electronic method of payment. The Minnesota Department of Human Services' Child Support Division uses direct deposit to transfer child support payments into your checking or savings account, or into a stored value card account.

What is a stored value card account?

A stored value card account is called ReliaCard Visa and works like a debit card. After your child support is electronically deposited into your account, you can withdraw money at automated teller machines (ATMs) or use your card to make purchases at stores that accept most major credit cards. It is not a credit card and you cannot deposit other funds into your stored value card account.

The stored value card account is offered and serviced by U.S. Bank®, not the state of Minnesota. If you choose to receive your child support payments through a stored value card account, you must enter into and follow a cardholder agreement with U.S. Bank®.

Getting your child support

Funds are usually available to you two business days after the Child Support Division credits a payment to your child support case. To verify that payments are (or have been) credited to your child support case, call the Child Support Payment and Account Information Line at 651-431-4340 or 800-657-3512. To verify that payments have been credited to your checking, savings or stored value card account, call your financial institution.

Paying direct deposit fees

The department does not charge fees for direct deposit. Contact your financial institution for information about fees it may charge. U.S. Bank® may charge fees on some stored value card account transactions, including cash withdrawals, ATM withdrawals and overdrafts.

Starting direct deposit

Complete the authorization form and mail it to the address on the form. If you want direct deposit into a:

Checking account: Include a voided, blank check or have a representative from your financial institution complete your account information on the form.

Savings account: Include a deposit slip preprinted with your account information or have a representative from your financial institution complete your account information on the form.

Stored value card account (Reliacard®): Complete a stored value card application and follow the U.S. Bank® form instructions.

Changing direct deposit

To change your direct deposit from one account to another, you need to complete a new direct deposit authorization form. To get this form:

- Call the Child Support Payment and Account Information Line at 651-431-4340 or 800-657-3512, press 2 for direct deposit information. At the direct deposit menu, press 2 for set-up or change information, and press 2 again to have the form mailed or faxed to you.
- Online: at mn.gov/dhs. Search for 'changing direct deposit'.
- Pick the form up at your county child support office.

Account changes are limited to two changes per month.

If you have questions

For questions about direct deposit, call the Child Support Payment Line at 651-431-4340 or 800-657-3512. For TTY service, call the Minnesota Relay Service at 711 or 800-627-3529 and ask them to call the Child Support Payment Line. For the Speech-to-Speech Relay, call 877-627-3848.

Attention. If you need free help interpreting this document, ask your worker or call the number below for your language.

ያስተውሉ፡ ይህንን ዶኩመንት ለመተርጎም እርዳታ የሚፈልጉ ከሆነ፡ የጉዳዩን ስራተኛ ደጠይቁ ወይም በሰልክ ቁጥር 1-844-217-3547 ይደውሉ።

ملاحظة: إذا أردت مساعدة مجانية لترجمة هذه الوثيقة، اطلب ذلك من مشرفك أو اتصل على الرقم 1-800-358-0377.

သတိ။ ဤစာရွက်စာတမ်းအားအခမဲ့ဘာသာပြန်ပေးခြင်း အကူအညီလိုအပ်ပါက၊ သင့်လူမှုရေးအလုပ်သမား အားမေးမြန်း ခြင်းသို့ မဟုတ် 1-844-217-3563 ကိုခေါ်ဆိုပါ။

កំណត់សំគាល់ ។ បើអ្នកត្រូវការជំនួយក្នុងការបកប្រែឯកសារនេះដោយឥតគិតថ្លៃ សូមសួរអ្នកកាន់សំណុំរឿង របស់អ្នក ឬហៅទូរស័ព្ទមកលេខ 1-888-468-3787 ។

請注意，如果您需要免費協助傳譯這份文件，請告訴您的工作人員或撥打1-844-217-3564。

Attention. Si vous avez besoin d'une aide gratuite pour interpréter le présent document, demandez à votre agent chargé du traitement de cas ou appelez le 1-844-217-3548.

Thov ua twb zoo nyeem. Yog hais tias koj xav tau kev pab txhais lus rau tsab ntaub ntawv no pub dawb, ces nug koj tus neeg lis dej num los sis hu rau 1-888-486-8377.

ဟ်သုဉ်ဟ်သးဘဉ်တက့ၢ်. ဖဲနမ့ၢ်လိဉ်ဘဉ်တၢ်မၤစၢၤကလိလၢတၢ်ကကျိးထံဝဲဒၣ်လိာ် တီလိာ်မိတခါအံၤန့ၣ်,သံကွၢ်ဘဉ်ပုၤဂ့ၢ်ဒိအပုၤမၤစၢၤတၢ်လၢန့ၢ်မ့တ မ့ၢ်ကိးဘဉ် 1-844-217-3549 တက့ၢ်.

알려드립니다. 이 문서에 대한 이해를 돕기 위해 무료로 제공되는 도움을 받으시려면 담당자에게 문의하시거나 1-844-217-3565으로 연락하십시오.

ໂປຣດຊາບ. ຖ້າຫາກ ທ່ານຕ້ອງການການຊ່ວຍເຫຼືອໃນການແປເອກະສານນີ້ພຣີ, ຈົ່ງຖາມພະນັກງານກຳກັບການຊ່ວຍເຫຼືອຂອງທ່ານ ຫຼື ໂທໂປຣໂປທີ 1-888-487-8251.

Hubachiisa. Dokumentiin kun tola akka siif hiikamu gargaarsa hoo feete, hojjettoota kee gaafadhu ykn afaan ati dubbattuuf bilbili 1-888-234-3798.

Внимание: если вам нужна бесплатная помощь в устном переводе данного документа, обратитесь к своему социальному работнику или позвоните по телефону 1-888-562-5877.

Digniin. Haddii aad u baahantahay caawimaad lacag-la'aan ah ee tarjumaadda qoraalkan, hawl wadeenkaaga weydiiso ama wac lambarka 1-888-547-8829.

Atención. Si desea recibir asistencia gratuita para interpretar este documento, comuníquese con su trabajador o llame al 1-888-428-3438.

Chú ý. Nếu quý vị cần được giúp đỡ dịch tài liệu này miễn phí, xin gọi nhân viên xã hội của quý vị hoặc gọi số 1-888-554-8759.

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For accessible formats of this publication and additional equal access to human services, write to DHS.info@state.mn.us, call 651-431-4400, or use your preferred relay service. (ADA1 [9-15])

Child support direct deposit authorization form

Instructions: Complete the form, read and sign below if you have chosen child support direct deposit to a checking or savings account.

PRINT LAST NAME	FIRST NAME	MIDDLE INITIAL
SOCIAL SECURITY NUMBER	HOME PHONE	WORK PHONE

Please choose one of the following:

- Checking.** I request direct deposit into my checking account. I have included a voided blank check with my account information or have had a bank representative complete the account information on this form.*
- Savings.** I request a direct deposit into my savings account. I have included a deposit slip preprinted with my account information or have had a bank representative complete the account information on this form.*

OR

For a stored value card. Complete a separate application for a stored value card account.

*For direct deposit to a checking or savings account, have a bank representative complete the following information if you do not have a voided, blank check or a preprinted savings deposit slip for this account.

To be completed by bank representative:

By signing this form you are verifying that this bank account belongs to the applicant named on this form.

ROUTING NUMBER	CHECKING OR SAVINGS ACCOUNT NUMBER
SIGNATURE OF BANK REPRESENTATIVE	BANK/BRANCH NAME

Statement of understanding and authorization for direct deposit

Read and sign below if you have chosen direct deposit into a checking or savings account. I understand:

- By signing this form, I authorize the Minnesota Department of Human Services, Child Support Division, to deposit my child support payments electronically to the account I have checked. This action cancels and replaces any direct deposit agreement I currently have in place with the Child Support Division.
- While I am not legally required to submit the information on this form, I understand that the Child Support Division requires it to set up and maintain direct deposit of my child support. The Child Support Division will share this information only with its financial institution and with the financial institution I designate on the form, and only for the limited purpose of setting up and administering direct deposit to my account.

SIGNATURE OF APPLICANT	DATE
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Mail or fax authorization form to:
Minnesota Child Support Payment Center
EFT ARW
P.O. Box 64329
St. Paul, MN 55164-0329
Fax: 651-431-7469

For office use only

Received date:

Active date: