Training and Education
MSOCS provides ongoing staff development and training to remain the leader in the delivery of exemplary services.

- Caregiver training and education is a service offered to parents or primary caregivers to enhance their ability to care for and support the individual.
- Individual training and education is a service designed to help a person with a disability develop his/her self-advocacy skills, exercise his/her civil rights, and acquire skills that enable him/her to exercise control and responsibility over the supports he/she receives.

Health Care/Nursing
RN Consultants can provide information on a variety of staff and individual training needs related to Developmental Disabilities, brain injury, Aging, Mental Illness and Health Care Monitoring.

The RN Consultants are available to support individuals and sites in their management of Medication Administration, Psychotropic Medication management, Health Care Directives and many other Health Care related issues.

Contact information
Minnesota State Operated Community Services
3200 Labore Road Suite 104
Vadnais Heights, Minnesota 55110
(651) 766-4117
Fax (651) 766-4162

This information is available in alternative formats to individuals with disabilities by calling (651) 431-3676. TTY users can call through Minnesota Relay at (800) 627-3529. For Speech-to-Speech, call (877) 627-3848. For additional assistance with legal rights and protections for equal access to human services programs, contact your agency’s ADA coordinator.
Minnesota State Operated Community Services (MSOCS) as selected by individuals and their support team, provides specialized support services to facilitate participation in the individual’s community. We put people first and are committed to quality care, being a learning organization (through innovation, improving effectiveness and performance), being an employer of choice, being a responsible steward of resources and communicating proactively and effectively with:

**About us**

**Purpose**
To provide specialized residential, vocational and training supports to individuals with disabilities while helping them grow in personal relationships, share ordinary places, contribute, make choices and have valued social roles.

**Vision**
To partner in the development of vibrant, sustainable, healthy and inclusive communities across Minnesota that support people in effectively managing their behavioral health needs allowing them to optimize their potential.

MSOCS is committed to supporting individuals in ways that allow them to live the most inclusive life possible. This direction is facilitated by person centered planning through our FACES - Friends/family And Community Experiencing Success philosophy/process.

FACES is a philosophy/process that can consist of a planning team of the people who are closest to the individual and are invited by the individual to share in his/her life. The planning team may include family, friends, neighbors, people who provide support, co-workers and other people who care. FACES supports MSOCS to be an individually centered organization — including person centered planning, community and relationship building, and other efforts to enhance and promote inclusive communities.

**Residential Services**
This program offers housing and supports to individuals throughout the State of Minnesota who require ongoing staff support/intervention due to cognitive disabilities, medical conditions, physical challenges, Autism Spectrum Disorders, various behavior challenges, and/or lack of adequate survival skills. Homes are licensed as Corporate Foster Care, Intermediate Care Facilities and we are always willing to work with individuals and their support teams to explore other housing needs.

**Crisis Respite Services**
This program is a short-term stabilization program that emphasizes teaching replacement behavior. The goal is to have the people we admit stabilized and return to their residence.

All homes are licensed by the State of Minnesota and some of them carry both child and adult foster care licenses.

**In Home Family Supports**
These are habilitation supports provided to persons with a disability and their families, including extended family members who may/may not be providing licensed foster care in the family’s home which enable the person to remain in or return to their home.

**Vocational Services**
Supports focus on providing a wide range of individualized vocational training and support as well as whole life options for individuals including:

- Job placement
- On-site work
- Supported employment
- Mobile work crews
- Competitive employment
- Volunteer opportunities
- Self Advocacy training
- Therapy services (speech and language pathology, occupational, physical, sensory integration)
- Community Inclusion
- Recreational/Leisure opportunities
- Daily life skills development

**The individuals** – we support by helping them grow in personal relationships, share ordinary places, contribute, make choices and have valued social roles.

**The family and support teams we work with** – by seeking their feedback, respecting their opinions and promoting a team atmosphere.

**The communities we work/live in** – by being a good neighbor and promoting a community of which we all can be proud.

**The people we employ** – by supporting their desires for personal and professional growth and development and striving to continually be an employer they are proud of.

**The community businesses we partner with** – by providing a reliable work force and the necessary supervisory staff to complete the work to the business’ satisfaction.